

Complaint Document

Please fill in the document to accelerate complaint process.

Customer data and address:

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Order no.:

Date of received order:

1. REASON FOR COMPLAINT:

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Attention! Please attach to this document:

- 1. Scan of received order document**
- 2. Photo with a clear reason for complaint with a centimeter line/ measurement – it will make easier to estimate the damage.**

2. Solution for complaint (please choose one):

- 1) refund
- 2) exchange for new goods without defects
- 3) exchange for new goods